

NORTH YORKSHIRE HEALTH & WELL BEING BOARD

Friday 9 May 2014

Quality Accounts

1.0	Purpose of report
1.1	To invite Members of the Board to contribute to the final 2013/14 Quality Account (QA) for:- <ul style="list-style-type: none"> • Harrogate & District NHS Foundation Trust • Tees, Esk & Wear Valleys NHS Foundation Trust

2.0 What is a Quality Account?

- 2.1 Quality Accounts are annual reports to the public, from NHS providers of healthcare, reporting on the quality of healthcare services they provide. QAs aim to improve public accountability and to encourage the boards of NHS Trusts to drive improvements in their organisation's priorities for improving quality in the coming year.
- 2.2 A letter sent to providers from NHS England setting out reporting arrangements for QAs confirmed that documents must be shared with Health & Well Being Boards.
- 2.3 Consequently Harrogate & District and Tees, Esk & Wear Valleys NHS Foundation Trusts are seeking to consult the Board on their QAs.
- 2.4 National guidelines stipulate the format for QAs that Trusts must follow. The Quality Account documents for both Trusts are lengthy each just over 70 pages and they do not have an Executive Summary. To assist Members the proposed priorities for each of the Trusts are set out below:-

Harrogate & District NHS Foundation Trust

The priorities have been approved by the Board of Directors and will include:

1. Reducing morbidity by reducing the numbers of health care acquired pressure ulcers
2. Reducing harm to patients by increased focus on fluid management, pain control and preventing falls
3. Improved responsiveness to patient need including escalation of concerns and handover/ good continuity of care
4. Improved public health particularly reduction of smoking prevalence, misuse of alcohol and obesity

There will be a continued focus on quality improvement in other areas including:

5. End of life care and high quality communications to patient and family
6. Care of patients with dementia across the health community
7. Hospital discharge and especially delays on the day of discharge

8. Transparency of information regarding nursing levels both actual and planned

Tees Esk & Wear Valley NHS Foundation Trust

The Board of Directors agreed four quality priorities to be addressed in 2013/14.

Priority 1&2: Implement the recommendations of the Care Programme Approach review relating to:

- improving care planning.
- improving communications between patients and staff.

Priority 3: To improve the delivery of crisis services through implementation of the crisis review's recommendations

Priority 4: To further improve clinical communication with GPs

- 2.6 Richard Ord, Chief Executive Harrogate and District NHS Foundation Trust and Martin Barkley, Chief Executive, Tees, Esk & Wear Valleys NHS Foundation Trust both of whom are also Members of the Board will respond to questions on the process the Trusts have followed to produce their draft QAs and on the priorities that have been included.
- 2.7 Electronic links to the Quality Account Documents for both Trusts have been circulated to Members by email and are available on the County Council's website. Hard copies of both Quality Account Documents are available upon request.
- 2.8 Final versions of both Quality Accounts will be published on 31 May 2014.

3.0 Recommendation(s)

- 3.1 That Board Members offer comment and advice on the priorities that should be included in the final 2013/14 Quality Account for:-
- Harrogate & District NHS Foundation Trust
 - Tees, Esk & Wear Valleys NHS Foundation Trust
- 3.2 That the Chairman and NYCC Corporate Director – Health & Adult Services be authorised to produce and send to the respective Trusts final responses to both draft QAs based on comments made during the meeting and submitted to them by Board Members by no later than Wednesday 14 May 2014.

County Hall
Northallerton
30 April 2014

Author of report –Jane Wilkinson NYCC Legal & Democratic Services
Presenter of report –Richard Webb NYCC Corporate Director – Health & Adult Services

Background Documents –

2013/14 Quality Account for Harrogate & District NHS Foundation Trust
2013/14 Quality Account for Tees, Esk & Wear Valleys NHS Foundation Trust